



MOTOR VEHICLES
INSURANCE LTD

CONNECT

Issue No. 10 January — March 2024

Company clears air on motor vehicle registration services



MVIL Inspection Officer Mr Tatoi Tau inspecting a customer's motor vehicle as part of the registration process at the MVIL car park.

Motor Vehicles Insurance Limited (MVIL) has assured its customers and the general public that the recent confusion and disruption of motor vehicles registration in the National Capital District (NCD) was not its doing.

In a paid advertisement, MVIL apologized to all its valued customers and stakeholders for any inconvenience experienced with motor vehicle registration, and provided an explanation to dispel the confusion.

"We want to assure all our customers and the general public that this is not MVIL's doing. Unfortunately, this is attributed to the non-compliance of the process that is in place and the prescribed provisions in the Motor Vehicles (Third Party Insurance) Act 1974 (the MVIL Act)," the media release stated.

Therefore, the company wishes to advise as follows:

1. Section 50 of the MVIL Act provides that the Superintendent (being the Superintendent of Motor Traffic appointed under the Motor Traffic Act 1950 (or the successor legislation); shall not register or re-register a motor vehicle unless Compulsory Third-Party (CTP) is paid and a CTP certificate is issued;
2. This provision is absolute and compels the Superintendent to issue registration/re-registration to vehicle owners only when CTP insurance is paid and the CTP certificate is issued by MVIL;
3. Under Section 48 of the MVIL Act, the owner of the uninsured motor vehicle assumes full liability and is required to pay the prescribed penalty fee of K200.00 if caught driving an uninsured motor vehicle;
4. In addition, when caught and

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From the CEO's Desk



Dear Readers,

Welcome you all to another issue of *Connect*, the MVIL's official newsletter, as we provide you with updates of what has happened in the insurance space in quarter one of this year.

The insurance industry faced a downturn with companies around the world suffering huge losses due to natural disasters including changing weather patterns, fires, floods and droughts, to name a few. Another factor is the ongoing war between Israel and Palestine. The good news is recent indicators show that insurance companies are recovering from those losses and are projecting good business. This means the price of premiums should stabilize and become competitive again. That is the cycle of business – we have good periods, bad periods, and then it goes back to good again.

The "Black Wednesday" rioting of January 10th derailed everything in the country. Businesses were sent into gloom and despair. Normal insurance covers do not cater for these kinds of losses, however, there are special arrangements between insurance companies and clients to cover for such losses due to violence, rioting and fighting. Insurance companies pay high premiums and have to have special insurance policies to cover such losses. Unfortunately, most companies did not take out such covers for these sorts of events. Our subsidiaries Pacific MMI (PMMI) and Pacific Re Limited (Pac-Re) were also affected by the "Black Wednesday" episode with some marginal losses.

Our customer service presence continues to expand with the recent opening of the Buka Customer Service Centre in February. This customer service centre reflects our corporate branding and new style of office design.

We are investing in our provinces and, slowly but surely, we will get everything rolling to bring services to the people. We are not only investing in driver's license, Compulsory Third Party (CTP) insurance and registration, but the Claims function as well. To have Claims service offered throughout the country is priority. Registration of motor vehicle and issuance of driver's license are delegated functions from the provincial governments which we continue to do

“ We are investing in our provinces and, slowly but surely, we will get everything rolling to bring services to the people. We are not only investing in driver's license, Compulsory Third Party (CTP) insurance and registration, but the Claims function as well. ”

on their behalf to contribute to their internal revenue.

Arawa has the same office arrangement as Buka whereas work on the Buin Office is still in progress. MVIL has made a call to the ABG Government to arrange for a certified workshop agent to do inspections through the Road Traffic Authority (RTA) Office which MVIL requires to commence its operations in Buin. Discussions are ongoing.

The RTA launched and commenced use of its National Road Management System to register vehicles and issue driver's license in March. By law, Section 50 of the MVIL Act states that

CTP insurance must be obtained first before vehicle registration, and not retrospectively. The process now is:

1. Vehicle plate numbers can be obtained from either MVIL or RTA.
2. CTP insurance to be obtained at MVIL.
3. Motor vehicles can be registered with either MVIL or RTA.

At this stage, we still have number plates to sell, thus, we have an understanding with RTA to exhaust the remaining stock within a six (6) month timeframe. There is also a Working Committee in place who holds regular meetings to guide our operations team to transition smoothly every step of the way.

It seems we have been doing things without taking into consideration the Committee's advice, thus, confusing the public. A media release has gone out to advise clients of the new process and assure them that the change will not affect business with us. As a service provider, we do not want to victimize the clients. We will be here at their service and look after their interest.

Finally, our Rabaul Branch is set to open in the second quarter followed by Kerema and Walume in quarter three. We also look forward to the completion of the second phase of the Head Office construction in quarter three of this year.

This is all for now, thank you for reading and see you all in the next quarter.

Best Regards,

Michael Makap
MVIL Chief Executive Officer

Customer centre opens in Buka



Above: *MVIL staff with ABG representatives during the formalities at Kukul Beach Front Club in Buka.* Below: *ABG Minister for Finance & Treasury Robin Wilson and MVIL CEO Michael Makap cutting the ribbon to formally open the Buka Customer Service Centre.*

Motor Vehicles Insurance Limited (MVIL) has opened a new Customer Service Centre in Buka, Autonomous Region of Bougainville (AROB). The new centre will provide Compulsory Third Party (CTP) insurance, vehicle registration, issuance of driver's license and Claims services to people of Buka and AROB as a whole.

MVIL Chief Executive Officer Mr Michael Makap, in his speech during the commissioning of the new office, reminded vehicle owners that by law they were required to take up CTP insurance so when they are at fault and cause death or injury to other road users they are covered.

"By taking up CTP insurance cover with MVIL, MVIL assumes the liability on behalf of the vehicle owner and settles any claim against the vehicle owner," Mr Makap said.

He stressed the need for all concerned stakeholders such as the ABG Provincial Traffic Registry Office, ABG Traffic OIC, Road Traffic Authority (RTA) and MVIL to work closely to address issues of unregistered vehicles and unlicensed drivers.

"Enforcement is the key to ensure only road worthy vehicles that are registered and insured are on public roads and are driven by licensed drivers, road accidents are minimized and the public has access to CTP insurance compensation when deceased or injured," Mr Makap said.

He commended the efforts of the



ABG and RTA in AROB in ensuring this happened and said MVIL was ready to support these initiatives.

ABG care-taker Chief Secretary Ms. Esther Usurup urged motor vehicle owners to abide by the insurance and registration processes set out by MVIL.

She acknowledged MVIL's presence in AROB saying the current partnership between the ABG and MVIL would continue into the future, especially now that the Claims administration function has been decentralized, hence, customers can be served at the new customer service centre.

She said the establishment of the new customer service centre enforced

the governance arrangement between the ABG and MVIL. The opening of the new office will see improved customer service access and experience.

MVIL Buka Team Leader Fabian Rabiano said he was extremely grateful to the MVIL Management for hearing his plea for a new office, adding it would allow them to effectively serve customers.

This event took place on Wednesday 7 February 2024 in the presence of Mr. Makap, Chief Operating Officer Mr. Bafino Koi, Executive Manager Customer Service Mr. Avi Hubert, staff from Buka and Port Moresby, and senior representatives from the ABG.

A great experience for a good cause

The MVIL Lae Regional Branch staff who participated in the KPHL Angau Charity Golf Challenge in Lae in March described it as a great experience for a worthy cause.

Speaking on behalf of the four-men team, Ms Barbie Noki said they were happy to be part of an event that contributed towards a worthy cause.

"It was a great experience as we got to meet people who actually worked together for a good cause to raise funds towards assisting cancer patients at Angau Memorial Hospital," she said.

"We never know, somewhere down the line it could be our family members or ourselves that will need this treatment."

Ms Noki acknowledged the MVIL Management for supporting the event, adding that it was a great experience



The MVIL Lae team who participated in the KPHL Angau Charity Golf Tournament..

for them despite being first time golfers with nil experience.

The MVIL Team, consisting of Mr Lune Tomo, Mr Yavi Ninipa, Mr Nox Bree and Ms Noki, paired up with

Pascoe International, where the players were all from South Korea. Being professional players, they helped out with regulations and provided tips on various aspects of the game.

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prosecuted in the Court of Law for driving an uninsured motor vehicle, Section 59 (1) provides the Courts the option to impose a fine of K500.00 or a default penalty of imprisonment not exceeding six (6) months;

5. Motor vehicle owners therefore stand to lose significantly when the requirement of Section 50 of the MVIL Act is not complied with. Thus, MVIL encourages all motor car dealers and individual vehicle owners to comply with the requirement of Section 50 of the MVIL Act to avoid any inconvenience;
6. Motor vehicle owners that have been aided and or compelled to breach the MVIL Act are at risk of being penalized and therefore are strongly encouraged to liaise immediately with the authority that has registered their motor vehicles to find an amicable solution to ensure they firstly comply with the MVIL Act, which is a statutory requirement;
7. MVIL reserves its right not to retrospectively insure motor vehicles that have been registered prior to being insured. To do so will expose MVIL to liabilities that have

occurred during the pre-insurance period. More importantly, MVIL will not be forced to breach its own Act by insuring motor vehicles that were registered prior to being insured;

8. The authority that has aided or and compelled motor vehicles owners to breach Section 50 of the MVIL Act must take full responsibility and rectify this breach as soon as practicable;
9. MVIL reserves its right to take action(s) deemed appropriate to ensure compliance to Section 50 of its Act. This includes exploring enforcement options with the Royal Papua New Guinea Constabulary Traffic Police to enforce the requirements of the MVIL Act;
10. In the interim, MVIL is committed to working closely with the management team of the relevant concerned agency to ensure that necessary steps are taken to ensure all parties comply with the enabling laws as part of our collective efforts to ensure a seamless and non-disruptive transition that addresses customer convenience as our paramount objective.



NEWS IN BRIEF

■ To all our valued customers and stakeholders, all our branches open at 8am and close at 3pm except for Mondays where we open at 9am because we have fellowship at 8am to 9am. The only two branches that open on Saturdays are the Port Moresby's VC Branch and Lae Brian Bell Plaza Branch.

■ Motor Vehicles Insurance Limited (MVIL) is responsible to assess claims and compensate victims of motor vehicle accidents. Claimants must notify MVIL immediately if they have been involved in a motor vehicle accident. They can make a claim for injuries sustained or for a deceased person(s). To do so, the person making the claim should write a letter to MVIL making known his or her intention and complete the Claims Lodgement Form 1. The form can be access on our website

■ The rates for Learner's Permit and Driver's License as per the Road Traffic Act 2014 can now be accessed on our website. When on that page, also, take time to read the guidelines for all issues of Driver's License and Learner's Permit transactions.

A tale of setbacks, determination

To get a job with a reputable company like Motor Vehicles Insurance Limited (MVIL) is very hard these days, especially when there are so many graduates with a Diploma or Certificate looking for jobs.

"It has been my dream to work in a reputable organisation but I never had the chance to work and excel in my career because of my personal struggles, says Ms Sherodine Pilia, a trainee Customer Service Officer with MVIL.

Ms Pilia joined MVIL on 7th September 2023. Initially to be based at the newly established MVIL Walume Branch, Imbongu District, in Southern Highlands Province. She is still undergoing customer service training in Port Moresby while awaiting placement.

Hailing from Pale village in the Ialibu Basin of the Ialibu/Pangia Electorate, Ms Pilia is the second born in a family of seven – five (5) girls and two (2) boys.

She was born and raised in Mendi Town, where her father worked as a land surveyor.

Ms Pilia attended the North Mendi Primary School from 1998-2005, completing Grade 1-8, and continued at the Mendi Provincial High School to complete Grade 9-10. She was accepted to Aiyura National High School in 2008 where she completed Grade 11-12 in 2010.

Although being accepted to study at the University of Papua New Guinea (UPNG) Open Campus, Ms Pilia said she felt down for not being able to study her dream course at the main campus. After three years of doing her foundation year, she applied to the IEA College of Tafe in 2014 where she obtained a Certificate IV (Four) and Diploma in Accounting.

After graduating from Tafe College, Ms Pilia was unemployed for a long

time. She wrote to many companies and finally got offered a job with the J-Mart Group of Companies at Erima, in Port Moresby. She recalls being very excited in landing formal employment after depending on her parents for many years.

"For two months, I was catching bus at Gordons to go to work, and then one morning I got held up by criminals there. I left my job at J-Mart after that in fear of my life," she said.

She later joined the Asia Pacific Institute of Applied Social, Economic and Technical Studies in 2015 where she worked as a receptionist while applying for jobs with other companies.

During that period, her father passed away suddenly so she left her job and returned to Mendi to be with her mother.

"I was so close to my dad. I loved him dearly and I couldn't accept his death for a long time after that. This affected my life in many ways," Ms Pilia said.

Time passed and she married her high school sweetheart. They had two daughters and were living happily until tragedy struck, yet again. Her husband, a teacher at Ialibu Secondary School, passed away after three years of marriage.

"I was emotionally broken. I found it difficult to accept his death, as with my dad. We had been the best of friends ever since we were in high school. I just couldn't deal with his death until the realization hit that I had a responsibility to take care of my girls and had to be strong for them," Ms Pilia said.

She recovered and applied to MVIL to work at the new office at Walume and was interviewed in May 2023, by the Business Advisory Support Manager Ms Helen Koka and the Human Resource Team. A month after the initial interview, she received a phone call from the MVIL HR Team to collect her employment offer on 23 August 2023. She was shocked when she was told of the offer and so excited at the same time.

Ms Pilia said every struggle in life happens for a reason. "I see my journey as a powerful way to remind myself of my life. I have become stronger to embrace the journey ahead. I will work towards achieving my mission and vision and continue to learn and grow in my abilities and utilize my skills at MVIL."

She acknowledged Ms Caroline Anselem, Ms Koka, Mrs. Margaret Maxon, Ms Sreanna Doriga, Ms Gima Renagi, Mr Ken Yafive and Mr Peter Wambre for their input in her training so far.



Donation to go a long way to save lives



MVIL Claims Accounts Officer Mr. Cain Kak (below) and Accounts Receivable Officer Owen Meti (above) donating blood at the Port Moresby General Hospital Blood Bank Unit.

Several staff of Motor Vehicles Insurance Limited (MVIL) donated blood to support the Sir Brian Bell Centre for Transfusion Medicine on 7 March 2024.

The blood collected will be supplied to the Port Moresby General Hospital (PMGH) Blood Bank Unit for people suffering from bleeding disorders, cancer, accident and trauma victims, general surgery, and obstetric complications.

Sir Brian Bell Centre for Transfusion Medicine Operations Manager Ms. Xenia Peni said “the demand for blood is always high, exceeding supply, so we are encouraging business houses to support this initiative.”

“In a year, we get around 30,000 requests from around the country. In the last three years, we collected 9,000-10,000 bags but 2023 was the highlight as we collected 12,500 bags. Donating one bag of blood can save three lives.”

Donated blood are screened for infectious diseases such as HIV, Hepatitis and Syphilis at the Sir Brian Bell Centre for Transfusion Medicine prior to being used.

Ms Peni acknowledged MVIL’s support in getting its staff to understand the importance of donating blood and for



making arrangements for the donation.

MVIL staff Mr. Owen Meti and Mr. Cain Kak, who were first time donors, were glad to know that the blood they donated will go towards saving lives, and said they were more than happy to donate more during the year.

“I feel proud to have contributed to helping others in need and look forward to donating blood again in the future,” Mr Kak said.

Although people could donate blood after every three months, not everyone will be able to donate blood as each person must meet the standard health requirements before giving blood.

Donating blood also benefits the donor as the person gets a free mini health check and giving blood enhances the production of new blood cells and reduces blood clotting, which causes heart attack and stroke.

STAFF PROFILE: FEATURE

Name:

Graham Ivosa

Current position:

Team Leader Claims - Goroka Branch

How long have you been with MVIL:

20 years

Province of Origin:

Gulf



1. **When you started at MVIL, what did you work as up until your current position (if you can remember the years, then please state as well):** I started off as a Claims Filing Clerk in 2004 up until 2008. So in that year, I became a Junior Claims Officer then to Senior Claims Officer in 2014. I was senior claims officer up until 2021 when I was promoted as Team Leader Claims, and was transferred from the Head Office in Port Moresby to Goroka Branch.
2. **Your experiences of working at MVIL so far (including the challenges):** I've witnessed so many changes and have been part of these changes all my working life at MVIL. Come to think of it now, under the Leadership of our good CEO Mr Michael Makap together with his Management Team, Mr Michael Makap structured MVIL's vision forward to be more Corporate-Oriented with the core values of being customer-centric.
3. **The challenges at MVIL is serving people from all walks of life, and it taught me to humble myself and serve with honesty, love and respect because we serve people who are unfortunate in unforeseen motor vehicle accidents in Papua New Guinea.**
4. **Where do you see yourself in the next five (5) years:** Here with this great company MVIL turning 25 years of service and sitting in a management position in the Claims Division.
5. **Most memorable experience/ event/ situation that you have been in while at MVIL:** I would say the 2009 Training Camp at Goldie Army Barracks. That training was a motivation for me to honour, love and respect my work environment.
6. **Personal quote/ saying/ thoughts/ words of advice:** Put God first, love and respect your job. I leave this bible verse with you all: 1 John Chapter 4; Verse 7



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ANTI-BRIBERY NOTICE



MVIL has a Zero Tolerance policy on giving and receiving bribes. This includes promises by Clients and Service Providers, pre-commitments and expectations or obligations imposed by Staff.

The policy requires Staff to conduct business in an honest and ethical manner.

Customers are encouraged to report such corrupt practices via bribereport@mvil.com.pg

BY MANAGEMENT

Customers to access VIP lounge with access card



Mr. Hubert (left), Corporate VIP Section Team Lead Ms. Judy Romanong, Ms. Nagul and Ms. Geeji at the presentation of the first Corporate VIP Access Card.

Motor Vehicles Insurance Limited (MVIL) issued its first Corporate VIP Access Card to client Ela Motors in a small gathering at its head office in Port Moresby on 17 January 2024.

This is part of the company's efforts to become more customer-centric and to provide effective customer services to customers at all levels nationwide.

The Corporate VIP Access Card will allow corporate clients to access the VIP Customer Service waiting area themselves and be served with ease.

Receiving the card with a gift bag and K200 fuel voucher on behalf of Ela Motors, National Fleet Sales Manager Ms Donna Nagul acknowledged the continued partnership the two companies enjoy and the direction MVIL is taking.

"I am very grateful for the partnership Ela Motors has with MVIL and I hope we continue to grow and strengthen this partnership," she said.

Being one of MVIL's biggest clients, Ms Nagul said Ela Motors dealt with MVIL on a daily basis and the most challenging time of the year is in the months of December and January.

MVIL Manager Retail Customer Service Southern & New Guinea

Islands Regions Ms Martha Geeji said this was a long-awaited project that the Customer Service Division had been talking about and to achieve it was something special.

MVIL Executive Manager Customer Service Division Mr Avi Hubert said this program demonstrated MVIL's focus on effective customer service, apart from marketing its products and services.

"We will also recommend how the company can undertake little investments in key areas to enhance the current Corporate VIP customer experience under this program," Mr Hubert said,

Other clients that have signed up and are using the VIP Corporate Access Cards including Boroko Motors, East Boroko Motors, Port Moresby Motors, Hebou Construction, BNG Trading, Islands Mobile Hire Cars and Tactical Solutions International.

All Corporate VIP customers will be notified of the program and the benefits as well as the grace period for which they can become members.

After the set date, access to the VIP Corporate lounge will be restricted to registered members only with access cards.

Staff learn about 'Mama Bank'

Staff of Motor Vehicles Insurance Limited (MVIL) at the head office in Port Moresby were fortunate to learn about the different products and services offered by Women's Micro Bank, branded as Mama Bank.

It was made known during the awareness session that the bank allows for passbook accounts to promote a savings culture but currently in the transition phase of switching to card accounts as with other commercial banks.

The savings products offered at the Women's Micro Bank include Meri Savings Account, Pikinini Savings Account, Meri Business Account, Meri Group Savings Account, Fixed Deposit (IBD), Recurring Deposit (IBD) and monthly income scheme (IBD).

The micro bank also offers loan products which include the Kwik Loan & Meri Start-up Loan, Market Meri Loan, Market Meri Repeat Loan, Meri Business Loan, SME Loan, Agriculture Loan, Community Based Organisation Loan and Group Individual Loan.

"The awareness was basically for staff to get first-hand information on the services and products offered by Women's Micro Bank, especially with the types of savings accounts they offer and the loan products," said MVIL Team Leader Employee Relations & Training Mr Lusan Imbuni.

He further added that unlike most commercial banks that have high interest rates on their loan products and high account keeping fees, Women's Micro Bank charges very reasonable fees, low loan interest rates and has minimal requirements for opening accounts.

"This interested the staff, especially with opening accounts and the loan products with their low interest rates," Mr Imbuni said.

Previously, the set-up was established for women in the informal sector but with its expansion as a micro bank, its services can now be accessed by companies, individuals (men & women), community groups, corporate organisations, NGO's and generally anyone who has an interest in their products.

Frequently Asked Questions



MVIL VIP CORPORATE ACCESS CARDS

1. Is the VIP Corporate Access Card?

- These access cards are programmed to allow members who have subscribed to the annual membership to enter the VIP Corporate Lounge based at the MVIL Head Office at Kunai street, Hohola, National Capital District.

2. Why is the Access Card being introduced and how different will this be from before?

- Once you join as a member (individual or organisation), you will have special privileges and packages exclusive.
- There will be a VIP Premium Service Program in place with calendared events which will take place throughout the year.



3. Why is the VIP Access Card important?

- To ensure that the MVIL VIP Corporate Team gives the focus and attention to its clientele that have:
 - high number of fleets;
 - access our services on a regular basis; and,
 - do not have the time to be served due to the nature of their job that provides essential services to the public.
- To have stricter controls in place with those that wish to acquire or have services available in an interactive setting where specialised staff will be on hand to manage query or request given by the client in a timely and proficient manner.

4. How can I apply to be a part of this exciting program and get a VIP Corporate Access Card?

- The steps are simple:
 - Ask for an application form from the VIP Corporate Desk;
 - Fill out the application form and submit to the officer at the service desk;
 - If you are applying on behalf of the organisation, then you must have a written authority from the CEO or Manager responsible for fleet within your organisation as a requirement before submitting.
 - The application will be submitted for review by the Customer Services Division;
 - The individual or organisation will be notified whether the application is approved or rejected;
 - If it is approved, the payment details are provided on the application form for remittance of funds;
 - Remittance advice must be forwarded to our Accounts Team (Edrina at epuruno@mvil.com.pg or Owen at ometi@mvil.com.pg) for confirmation and to notify the VIP Team to issue Access Card.
 - VIP Team will call the client to collect the Access Card from the Team Leader VIP Corporate.
 - Client signs off on the register for VIP Corporate Access Card issuance before being formally handed the Access Card.

5. When will we start the issuance of the Access Cards?

- 1st of March 2024 onwards.



God is the way, the truth, and the life

God is LOVE. HE does not have love, HE IS. When we walk in LOVE, we walk in GOD. Love is power that created and holds together the Creation/ Universe. LOVE Is Law/ Essence/ Foundation of life itself.

Jesus said: "I AM THE WAY, THE TRUTH and THE LIFE, if you obey My commandments, you have loved Me, and My Father and I will love you and We will come and make Our home in you". Obedience attracts God than sacrifice (i.e. mere words/keeping religion/ rituals/ doctrines).

Jesus said: "This is the new and the first commandment that you LOVE the Lord Your God with all your heart/ mind and body. The second is, love your neighbour AS YOURSELF." This is the greatest of all commandments.

Mathew 5:46: "For if you love those who love you, what reward have you?" When you forgive, show kindness/ justice/ respect. Think and speak well of those who hurt you. Love your enemies and pray for those who spitefully use you. You are in fact, serving yourself. "Whatever you do unto others. Others will do to you. With the measure you use, it will be measured back to you."

Love is natural because it is built-in when God created MAN, a living spirit while hate/ revenge, etc., is a foreign idea that keeps us from our best life.

Do yourself a favour, cultivate your self-love so you can genuinely love others and appreciate your Creator/ God/ Love. Evermore, your desires/ dreams will naturally flow towards you if you REMAIN in GOD/ LOVE.

Initiative encourages servant leadership



MVIL staff joining the queue to register for the corporate leadership conference, Live2Lead.

Eleven MVIL staff were fortunate to attend the corporate leadership conference, Live2Lead, that was held at the Hilton Hotel in Port Moresby on 11 March 2024.

The conference was hosted by Tribal Foundation in partnership with John Maxwell Leadership Foundation and the PNG Government, which is part of a five-year initiative called "Sensim PNG" (Transformation PNG) that was launched in January 2022 with the aim to bring value-based leadership development to leaders in all sectors of society.

"The initiative is to get people to better understand core leadership principles and values. An interactive and powerful tool to connect with team members and learn how to work better together," the participants were told.

"The big goal is to have 800,000 participants work through transformation groups within the next five years, thereby creating a national movement focused on values and servant leadership."

Participants were told to imagine everyone on a mission to build a better Papua New Guinea, pointing out that the country is at a crossroad and desperately needs servant leaders with good values.

Everyone was assured that this

movement will help change PNG for the better as it continues for the next five years, and be encouraged that "if ever there is a time to focus on good values and servant leadership, it is now".

The MVIL staff had the chance to interact with some of Papua New Guinea's finest leaders from the business, community and government circles, including General Jerry Singorok (retired), former PNG Hunters Captain Ase Boas and former PNG Netball Federation President Julienne Leka-Maliaki

MVIL Corporate Customer Service Lead Mr Robert Mit said he was thankful for the opportunity to participate and gain insights on as to how influential leaders rise above adversity and create platforms for transformation.

"It was a day of inspiration, empowerment, and game-changing leadership insights."

Motivational speakers for the conference were leadership legends: John Maxwell, Ryan Leak and Marcus Buckingham.

MVIL staff that attended the event were Mr Mit, Mr Gabriel Garo, Ms Helen Koka, Ms Iru Mai, Mr Jerry Nii, Ms Martha Geeji, Ms Michelle Pint, Mr Richard Leka, Mr Francis Gabriel, Ms Serah Eme and Mr Peiwa Laka.

Team MVIL takes out two awards in indoor football tournament



MVIL Team 1 playing against PNG Air in the PKA Corporate Indoor Football Easter Cup Tournament. MVIL Team 1 defeated PNG Air 4-nil.

The two MVIL teams that participated in the PKA Corporate Indoor Football Easter Cup Tournament had an impressive run topping their respective pools and bagging two awards.

MVIL Team 1 We had a shot at the Lifestyle Champions Trophy in the semi-final but lost to NX Broadband (PNG Dataco's second team) finishing third out of the 20 corporate teams that took part in the competition.

The Fusion Award was presented to MVIL Team 1 for their placing. The second award, the Golden Touch Award, was presented to Ms. Esther Bai, the daughter of Team Leader Claims Admin Ms Aluman Karol, who was outstanding during the tournament.

There were a total of four pools with five teams in each. MVIL Team 1 registered only one

loss, two wins and one draw to place second in Pool A during the pool games. MVIL Team 2 went undefeated

registering two draws and two wins to come out top of Pool B.

It was unfortunate the two teams were drawn against each other in the knockout round that saw MVIL Team 1 defeat MVIL Team 2 in the penalty shootout after extra-time.

An elated Team Manager Mr Apiu Pomaleu said though not everyone who showed interest to play turned up every day during the duration of the games, both teams had a good run.

"On behalf of the staff who participated, I would like to thank the management for supporting Team MVIL and for giving us the opportunity to compete with other corporate teams in this sport."

He said the trophies would be presented to the management to be placed in the office to remind everyone of this achievement and the purpose of the team's participation in this tournament – to market MVIL and promote healthy lifestyle.





MOTOR VEHICLES
INSURANCE LTD

“Serving comes first”

OPENING SOON

MVIL Rabaul Branch

*Another Customer Service Centre is opening in
East New Britain Province.*

Visit our Kokopo or Rabaul Branch for:

Compulsory Third Party (CTP) Insurance | Vehicle Registration |
Issuance of Driver's License | Motor Vehicle Accident Claims

www.mvil.com.pg

